



Glen Acres Golf and Country Club Code of Conduct

The following Code of Conduct has been adopted by the Board of Trustees. The Code of Conduct is intended to ensure that all members have a pleasant atmosphere in which to enjoy the club's facilities and services. Compliance with the Code of Conduct by family and guests is the responsibility of the member. Club management has been empowered to politely deny service or access to club facilities to any member or guest not in compliance with this policy. Members should inform their guests of our Code of Conduct prior to their arrival. Failure to comply with this policy may result in disciplinary action.

- Treat one another, staff, guests, and the facility with courtesy and respect at all times.
- Excessively loud, boisterous, or abusive language which negatively impacts another member's experience is prohibited.
- Children under the age of 12 must be accompanied by a parent or guardian while on Glen Acres Golf & CC property. Immediate supervision is required in all areas of the golf course, the practice facilities, and the clubhouse.
- Adhere to the dress code and observe proper golf etiquette. (Example: If your group falls more than one hole behind the group in front, you need to let faster groups play through. You must keep up with the group in front of you!)
- If taking a cell phone call within the club's dining rooms or lounge, please excuse yourself to the hallway or patio area so as not to bother other members or guests. If it is necessary to take or make a call on the golf course, the member or guest should be considerate of others, move away from the group, speak in soft tones and do not slow the pace of play.
- Any conduct of a member which is injurious to the character, interest, or good order of Glen Acres Golf & CC, is open to disciplinary action as provided in the GAG&CC bylaws.
- Members shall not disparage the club, its members, or staff, including via Social Media.
- Follow all rules as prescribed by the Board of Trustees.
- If you are involved in or observe any breaches of the above, please follow these procedures:
 - Always discuss the issue with the offending member, i.e., try to resolve it amongst yourselves.
 - If warranted, fill out an Incident Report Form.
 - Club Management will contact you and the other involved Member(s) / Guest(s) to review the situation.
 - Management will ask the appropriate Committee Chairs for input and feedback with regard to the disciplinary action.
 - Management will make a recommendation to the Board of Directors for any offenses that require formal disciplinary action, up to and including suspension of privileges, involvement of appropriate legal authority and/or expulsion from the Club as detailed in the By-Laws.